In a time of economic uncertainty, leadership becomes more vital to the success of every organization. It directly impacts the people side of things, and the ability to communicate effectively is paramount to gain success. Make sure to provide your staff with training that not only teaches practical concrete skills, but also helps reconnect their passion to improving outcomes.

**WEDNESDAY SESSIONS**
- REGISTRATION - 9 AM
- “Uncrapify Your Life” - **Jeff Havens**
- Washington Legislative & Regulatory Update - **Mark Ellis**
- “Accentuate the Positive” - **Sonny Dixon**
- “National Economic Forecast” - **Dr. Roger Tutterow**
- Employment Law - **Jeff Thompson**

**THURSDAY SESSIONS**
- Welcome - 8 AM
- “Role Based Assessment” - **Tom Thomson**
- “TMT’s 10 Rules of Crisis Communication” - **Eric Seidel**
- Political Boot Camp - **Lee Lemke**
- “Diversity in the Workforce” - **Fred Dawkins**
- “SNAP – Making the Most of First Impressions, Body Language and Charisma” - **Patti Wood**
- “Body Language to Enhance Your Meetings and Presentations” - **Patti Wood**